



WARRANTY:

- ☐ **Residential Area: Lifetime; Light Commercial Area: 20 Years**
- ☐ **Each individual plank must be thoroughly inspected to ensure there are NO surface imperfections or defects. The installer takes full responsibility that each plank is defect free and assumes liability once installed. Materials with visible defects are not covered under warranties once they are installed.**

EXCLUSIONS:

- ☐ Any visible defects noted after installation.
- ☐ Consequential or incidental damages, such as any loss, expense or damages other than to the flooring itself that may result from a defect in the flooring.
- ☐ Improper installation.
- ☐ Improper maintenance or inadequate care, including, but not limited to, mold or mildew growth as a result of excessive moisture accumulation BELOW the material.
- ☐ Accidents, abuse, or misuse.
- ☐ Building settling or uneven sub-floor.
- ☐ Damages caused by furniture without felt pads or protective covers.
- ☐ Damages caused by sharp objects making contact with the floor.
- ☐ During peak hours of sunlight, blinds, shades or drapes should be closed to lessen the potential impact.

MAINTENANCE INFORMATION:

- ☐ Place rugs at entry points to help trap grit and absorb moisture that may damage the finish. This can protect the floors from dirt or wear.
- ☐ To prevent abrasive dirt and dust from accumulating and scratching the finish sweep or vacuum without a beater bar daily or as needed. Dry wipe as primary cleaning method. Occasionally damp wipe with water only. NO wet washing.
- ☐ If cleaning is needed, use 1/3 cup non-sudsing ammonia per gallon of water. DO NOT use detergents, abrasive cleaners, soaps, waxes or polishes. Wipe up spills immediately.
- ☐ During intense sunlight use window coverings for precautionary measures.
- ☐ Do not roll or drag heavy objects across your floor. Do not wear shoes having heel taps, spikes, cleats, rocks, gravel or sharp objects protruding from the sole.
- ☐ Add felt pads to all furniture and chair legs to prevent damage to the floor. Replace the felt pads when dirty or worn. For extremely heavy objects, use wide, non-staining rubber cups. Protective floor coverings for wheeled office furniture should be used.